



# NEWS & Events

## New “Family” Members

Cherry Capital Connection keeps growing. Our latest Network Neighborhood Project is completed. Welcome to the family, Cheboygan! The larger our coverage is, the more customers we get, and, the more clients, the more work. Cherry Capital Connection, LLC hired three new employees to improve its service.

Lydia is the youngest member of our team, but do not let her age fool you. She is a technical support assistant. She is primarily concentrated on improving the communication between the technical support team and the customers.

In order to get the necessary attention to all customers, and address their needs in a timely manner, we hired

two more field members. This will allow us to get more work done for the same time.

Last but not least, Cherry Capital Connection is a proud owner of three brand new vans!



## Flexible Payment Plans

As one big family, we are here for you! We do understand that everyone can experience a financial problem and we are ready to work with everyone in creating payment plans. As a reminder, all invoices are sent on the 21st of the month and the balance is due on the 1st of the following

month. If you fail to make a payment until the 10th of the month, you will then receive a friendly reminder. If you don't pay until the end of the month, your internet might be disconnected without a further notice. In order to get back online, you need to pay a reconnection fee and your bal-

ance due. If you are having difficulties paying your bill on time, please do not hesitate to contact us!

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Monday-Thursday, 1pm– 5pm

# Saving Options

Many of you probably use Dish or Direct TV to watch their favorite shows. Such a service starts from \$55 per month. “Start” being the important word. The real price is actually hidden behind the small letters no one ever reads. There are no taxes included, and the price most often includes a limited time offer like using premium channels for the first 3 months only, a 2-year contract, ridiculous fees for discontinuing the service etc.



An independent survey\* from January 4th this year (conducted through Google by E.P.) shows the actual cost of having Direct TV services. Most people spend around \$80-90 per month, however, this price significantly increases if you want to watch your favorite programs (We all know you don't get them for \$55 per month!). The prices shared go up to \$180!!!

Welcome to 21st century! Now you can cut the cord and save big! Internet gives us a lot of opportunities. Those of you that have Smart TVs, can connect it to the WiFi or with a Ethernet Cable. Netflix, Hulu, Amazon Prime Videos or any other app you are subscribed for will be accessible on your TV!

Your TV is not Smart? Then you need a device\* \*such as ROKU, APPLE TV or GOOGLE CHROMECAST.

We do not sell these devices, but they can be bought online at prices starting around \$50, depending on the model and the features of the device. Any of these devices will basically turn your digital TV into a Smart TV.



As simple as that! No need to add extra packages to your current plans\*\*\*! All of this is possible because Cherry Capital Connection, LLC is a NO-CAP internet provider!

\*The information from the survey is public and it is based on the answers of its participants. Cherry Capital Connection, LLC is not responsible for its accuracy.

\*\*\*It is your responsibility to check if these devices are accessible with your TV brand and model. The provided information is general and might not be accurate for all TVs. Not all Smart TV's will always perform properly, look into ROKU or Apple TV.

\*\*\*\*Customers currently subscribed for a Standard Residential Plan 5x5Mbps, might need to upgrade their subscription to a Premium Plan 8x8Mbps. This depends on the devices you plan on streaming at the same time. The usage of the applications might be connected with additional subscription, not connected to and not charged by Cherry Capital Connection, LLC.

Cherry Capital Communications` Newsletter is part of our customer-oriented policy. It aims at informing Cherry Capital Communications` customers about the newest announcements the company and its employees have to offer. The next Newsletter will be emailed in the end of August. The brands mentioned in this Newsletter are not in anyway connected or affiliated to Cherry Capital Connection and they have been used with clarification purpose only.

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